



IMS Policy Statement

The company has committed to work to an Integrated Management System (IMS) which meets the requirements of International Standard ISO 9001, ISO 14001 and ISO 45001 which assists the company in maintaining high technical standards and a commitment to excellence in all management and administration tasks.

Significant Quality, Environmental and Health & Safety aspects shall be identified by carrying out an initial reviews and audits. Standalone policies for each system are also maintained within the IMS.

Top Level management in conjunction with the individual process owners agree appropriate objectives and targets that relate to the significant aspects that the organisation controls or has influence over. Progress against agreed objectives and targets shall then be presented for review at the regular management review meetings and any changes to the defined objectives and targets agreed. The company's main policies therefore are:

- To carry out all work to high standards and to always meet or exceed the requirements of the contract and any relevant statutory regulation.
- To deploy a high standard of service whether direct to the customer or sub-contracted
- To carry out all pro-active audits to ensure the continuity of all services
- To respond promptly and effectively to customer and staff requests for assistance
- To be professional and courteous in all contact with customers, suppliers and staff
- To continually seek ways to improve the company's products, work processes and Integrated Management System
- To identify and comply with all applicable statutory/legal requirements that relate to environmental aspects with a view to being carbon neutral and the prevention of pollution
- A commitment to prevention of injury and ill health via a zero tolerance attitude to risks using well communicated Health & Safety processes

Signed.

The Directors

Proform Laser Services Ltd